United States Postal Service®
INDUSTRYALERT

July 10, 2019

IV-MTR SSL Certificate Updates on July 27 and August 3

The Secure Sockets Layer (SSL) certificates for the Informed Visibility® Mail Tracking & Reporting (IV-MTR®) system are expiring at the end of August. Updated certificates are scheduled for deployment on the following dates:

- **July 27, 2019, 7:00 AM CT** – Customer Acceptance Testing (CAT) environment (QIV.USPS.COM)
- **August 3, 2019, 7:00 AM CT** – Production environment (IV.USPS.COM)

To ensure continued access to IV-MTR web services and to avoid any service disruption, it is necessary to download and install the new certificates prior to these dates.

Who does this apply to? This applies to everyone who accesses IV-MTR services in the IV.USPS.COM and/or QIV.USPS.COM domain, including those users who access data via Mail.XML and IV-MTR Application Program Interface (API).

What do I need to do? Download and install the certificates by the dates listed above. The certificates are available on the IV-MTR PostalPro™ webpage under *IV-MTR Reference Materials* and at the links listed below:
- IV-MTR Test Environment SSL Certificate
- IV-MTR Production Environment SSL Certificate

For questions, please contact the IV Solutions Center at 1-800-238-3150, Option #2, or InformedVisibility@usps.gov.

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